



International Chamber of Commerce

The world business organization

WTO COMPUTER AND RELATED SERVICES COMMITMENTS BY COUNTRY (Modes 1, 2 & 3)

This Table includes the World Trade Organization (WTO) Computer and Related Services (CRS) commitments for all countries that have an ICC National Committee or organization. The table lists first the commitment for each service and then provides an indication of the request that can be made to the government for full commitments. ICC supports all countries making full commitments in Computer and Related Services and encourages National Committees to meet with their government officials to urge them to undertake CRS commitments.

Background:

The information and communication technology (ICT) industry is an important and robust industry. In fact, it is one of the most dynamic creators of jobs and income in the world. Worldwide in 2003, ICT accounted for approximately \$2.4 Trillion or 6.8% of GDP according to *Digital Planet 2004*¹. As markets in Eastern Europe, the Middle East, Asia and Latin America continue to develop, the compound annual growth rate is expected to be 8% between 2003 and 2007 by which the worldwide market is expected to be over \$3.2 Trillion.²

The conclusion that can be drawn from these statistics is that ICT spending is an important sector to global GDP. A market projected to be in excess of \$3 Trillion is one where companies from all countries want to participate, and participation means that the industry can help individual economies grow and prosper.

Opening markets for these services benefits not only companies directly engaged in these services, but also those engaged in other segments of the industry. Expanding business in these areas provides additional business for hardware companies because new applications generally require additional hardware to operate. Expanding applications also require additional telecommunications capacity and infrastructure. Thus, by expanding commitments in this area, a variety of other sectors also benefit.

Though many markets may be open today where no commitments have been taken, there is no certainty that those markets will remain open. Countries that do make commitments in these services pledge that their markets will remain open and that foreign companies will be treated no differently than domestic companies. This is an important differentiator to companies when they are making investment decisions.

¹ *Digital Planet 2004*, published by the World Information Technology and Services Alliance (WITSA), based on research conducted by Global Insights, Inc., October 2004.

² *Ibid*, page 15.



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Modes 1, 2 & 3**

COUNTRY	CONSULTANCY	SOFTWARE IMPLEMENTATION	DATA PROCESSING	DATA BASE	MAINTENANCE AND REPAIR
Provisional CPC Codes ³	841	842	843	844	845
W/120 Codes	1.B.a	1.B.b	1.B.c	1.B.d	1.B.e ⁴
Algeria	Not a WTO Member				
Argentina	No requests necessary - Full Commitments	No requests necessary - Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments
Australia	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No Commitment. Request full market access and national treatment in all modes.	No requests necessary – Full Commitments
Austria	See European Community				
Bahrain	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Bangladesh	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Belgium	See European Community				

³ Provisional CPC was cited by some, but not all countries as a reference in defining the W/120 sectors. The Provisional CPC is therefore legally binding only on those countries that included these explicitly in their commitments.

⁴ 1.B.e code “Other” references CPC Codes 845, “Maintenance and Repair Services of Office Machinery, Computers and Related Services” and CPC Code 849 “Other”. Since some countries using CPC Codes only scheduled 845, this column lists only commitments for that service.

Mode 1, is cross border services. A commitment to allow cross-border services in information technology means that a company can provide information technology services from outside the country into the country.

Mode 2 is consumption abroad. This means that a citizen of the country is free to travel abroad to receive information technology services.

Mode 3 is commercial presence. This means that a foreign company may set up operations within the country to provide information technology services and be subject to the same rules and regulations as a company of the country itself.

Mode 4 is presence of natural persons. These commitments were generally taken horizontally across all sectors and are not contained in this chart.



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Provisional CPC Codes ³	841	842	843	844	845
W/120 Codes	1.B.a	1.B.b	1.B.c	1.B.d	1.B.e ⁴
Brazil	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Burkina Faso	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Bulgaria	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments
Cameroon	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Canada	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments
Chile	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
China	No requests necessary – Full Commitments	Mode 3 requires joint venture for market access. Request full market access commitment for Mode 3.	Mode 3 requires joint venture for market access. Request full market access commitment for Mode 3.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.

Mode 1, is cross border services. A commitment to allow cross-border services in information technology means that a company can provide information technology services from outside the country into the country.

Mode 2 is consumption abroad. This means that a citizen of the country is free to travel abroad to receive information technology services.

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Provisional CPC Codes ³	841	842	843	844	845
W/120 Codes	1.B.a	1.B.b	1.B.c	1.B.d	1.B.e ⁴
Chinese Taipei	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments
Colombia	No Commitments for Mode 1. Request full market access and national treatment for Mode 1.	No Commitments for Mode 1. Request full market access and national treatment for Mode 1.	No Commitments for Mode 1. Request full market access and national treatment for Mode 1.	No Commitments for Mode 1. Request full market access and national treatment for Mode 1.	No Commitment. Request full market access and national treatment in all modes.
Costa Rica	No commitments in Modes 1 and 3. Full commitment in Mode 2. Request full market access and national treatment commitments for Modes 1 and 3.	No commitments in Modes 1 and 3. Full commitment in Mode 2. Request full market access and national treatment commitments for Modes 1 and 3.	No commitments in Modes 1 and 3. Full commitment in Mode 2. Request full market access and national treatment commitments for Modes 1 and 3.	No commitments in Modes 1 and 3. Full commitment in Mode 2. Request full market access and national treatment commitments for Modes 1 and 3.	No Commitment. Request full market access and national treatment in all modes.
Croatia	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments
Cuba	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments
Cyprus	See European Community				
Czech Republic	See European Community				
Denmark	See European Community				
Ecuador	No Commitments for Mode 1. Request full market access and national treatment for Mode 1.	No Commitments for Mode 1. Request full market access and national treatment for Mode 1.	No Commitments for Mode 1. Request full market access and national treatment for Mode 1.	No Commitments for Mode 1. Request full market access and national treatment for Mode 1.	No Commitment. Request full market access and national treatment in all modes.

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W/120 Codes	1.B.a	1.B.b	1.B.c	1.B.d	1.B.e ⁴
Egypt	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
European Community	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments
Finland	See European Community				
France	See European Community				
Georgia	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No commitment in Mode 1. Request full market access and national treatment in Mode 1
	See European Community				
Ghana	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Greece	See European Community				
Hong Kong	No national treatment commitments for Modes 1 or 2. Request full national treatment commitments for Modes 1 and 2.	No national treatment commitments for Modes 1 or 2. Request full national treatment commitments for Modes 1 and 2.	No national treatment commitments for Modes 1 or 2. Request full national treatment commitments for Modes 1 and 2.	No national treatment commitments for Modes 1 or 2. Request full national treatment commitments for Modes 1 and 2.	No Commitment. Request full market access and national treatment in all modes.

Mode 1, is cross border services. A commitment to allow cross-border services in information technology means that a company can provide information technology services from outside the country into the country.

Mode 2 is consumption abroad. This means that a citizen of the country is free to travel abroad to receive information technology services.

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Provisional CPC Codes ³	841	842	843	844	845
W/120 Codes	1.B.a	1.B.b	1.B.c	1.B.d	1.B.e ⁴
Hungary	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No Commitment. Request full market access and national treatment in all modes.
Iceland	No requests necessary – Full Commitments	No requests necessary – Full Commitments	Mode 1 National Treatment concession needed if personal data is to be processed outside of Iceland. Request removal of restriction	Mode 1 National Treatment concession needed if personal data is to be processed outside of Iceland. Request removal of restriction	Mode 1 National Treatment concession needed if personal data is to be processed outside of Iceland. Request removal of restriction
India	No commitments for Modes 1 and 2. Mode 3 limited to 51% foreign equity. Request full market access and national treatment for Modes 1 and 2. Request full market access for Mode 3.	No commitments for Modes 1 and 2. Mode 3 limited to 51% foreign equity. Request full market access and national treatment for Modes 1 and 2. Request full market access for Mode 3.	No commitments for Modes 1 and 2. Mode 3 limited to 51% foreign equity. Request full market access and national treatment for Modes 1 and 2. Request full market access for Mode 3.	No commitments for Modes 1 and 2. Mode 3 limited to 51% foreign equity. Request full market access and national treatment for Modes 1 and 2. Request full market access for Mode 3.	No commitments for Modes 1 and 2. Mode 3 limited to 51% foreign equity. Request full market access and national treatment for Modes 1 and 2. Request full market access for Mode 3.

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W/120 Codes	1.B.a	1.B.b	1.B.c	1.B.d	1.B.e ⁴
Indonesia	No market access commitments for government funded projects for Modes 1 and 2. No national treatment commitments for Modes 1 and 2. Market access and national treatment limitations for Mode 3. Request full market access and national treatment for all modes.	No market access commitments for government funded projects for Modes 1 and 2. No national treatment commitments for Modes 1 and 2. Market access and national treatment limitations for Mode 3. Request full market access and national treatment for all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Iran	Not a WTO Member				
Ireland	See European Community				
Israel	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No Commitment. Request full market access and national treatment in all modes.
Italy	See European Community				
Japan	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments
Jordan	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments

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Korea	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments
Kuwait	No Commitment Modes 1 and 2. Request full market access and national treatment in Modes 1 and 2.	No Commitment Modes 1 and 2. Request full market access and national treatment in Modes 1 and 2.	No Commitment Modes 1 and 2. Request full market access and national treatment in Modes 1 and 2.	No Commitment Modes 1 and 2. Request full market access and national treatment in Modes 1 and 2.	No Commitment. Request full market access and national treatment in all modes.
Lebanon	Not a WTO Member				
Lithuania	See European Community				
Luxembourg	See European Community				
Mexico	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No requests necessary – Full Commitments	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Monaco	Not a WTO Member				
Mongolia	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Morocco	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.

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W/120 Codes	1.B.a	1.B.b	1.B.c	1.B.d	1.B.e ⁴
Nepal	Full commitments in Modes 1 and 2 and full national treatment in Mode 3. Maximum 80% foreign ownership market access limitation in Mode 3. Request full market access commitment in Mode 3.	Full commitments in Modes 1 and 2 and full national treatment in Mode 3. Maximum 80% foreign ownership market access limitation in Mode 3. Request full market access commitment in Mode 3.	Full commitments in Modes 1 and 2 and full national treatment in Mode 3. Maximum 80% foreign ownership market access limitation in Mode 3. Request full market access commitment in Mode 3.	Full commitments in Modes 1 and 2 and full national treatment in Mode 3. Maximum 80% foreign ownership market access limitation in Mode 3. Request full market access commitment in Mode 3.	Full commitments in Modes 1 and 2 and full national treatment in Mode 3. Maximum 80% foreign ownership market access limitation in Mode 3. Request full market access commitment in Mode 3.
Netherlands	See European Community				
New Zealand	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No Commitment. Request full market access and national treatment in all modes.
Nigeria	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Norway	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments
Pakistan	No Commitment Modes 1 and 2. Request full market access and national treatment in Modes 1 and 2.	No Commitment Mode 1. Request full market access and national treatment in Mode 1.	No Commitment Mode 1. Request full market access and national treatment in Mode 1.	No Commitment Mode 1. Request full market access and national treatment in Mode 1.	No Commitment. Request full market access and national treatment in all modes.

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Provisional CPC Codes ³	841	842	843	844	845
W/120 Codes	1.B.a	1.B.b	1.B.c	1.B.d	1.B.e ⁴
Peru	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Philippines	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Poland	See European Community				
Portugal	See European Community				
Qatar	No Commitment Modes 1 and 2. Request full market access and national treatment in Modes 1 and 2.	No Commitment Modes 1 and 2. Request full market access and national treatment in Modes 1 and 2.	No Commitment Modes 1 and 2. Request full market access and national treatment in Modes 1 and 2.	No Commitment Modes 1 and 2. Request full market access and national treatment in Modes 1 and 2.	No Commitment. Request full market access and national treatment in all modes.
Romania	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments
Russia	Not a WTO Member				
Saudi Arabia	Not a WTO Member				
Senegal	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.

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Provisional CPC Codes ³	841	842	843	844	845
W/120 Codes	1.B.a	1.B.b	1.B.c	1.B.d	1.B.e ⁴
Serbia & Montenegro	Not a WTO Member				
Singapore	No Commitment. Request full market access and national treatment in all modes.	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No Commitment. Request full market access and national treatment in all modes
Slovak Republic	See European Community				
Slovenia	See European Community				
South Africa	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments
Spain	See European Community				
Sri Lanka	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Sweden	See European Community				
Switzerland	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments
Syria	Not a WTO Member				
Tanzania	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.

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Provisional CPC Codes ³	841	842	843	844	845
W/120 Codes	1.B.a	1.B.b	1.B.c	1.B.d	1.B.e ⁴
Thailand	No commitments for Mode 1. 49% foreign investment limitation for national treatment for Mode 3. Request full market access and national treatment commitments for Mode 1. Request removal of 49% foreign investment limitation for national treatment for Mode 3.	No commitments for Mode 1. 49% foreign investment limitation for national treatment for Mode 3. Request full market access and national treatment commitments for Mode 1. Request removal of 49% foreign investment limitation for national treatment for Mode 3.	No commitments for Mode 1. 49% foreign investment limitation for national treatment for Mode 3. Request full market access and national treatment commitments for Mode 1. Request removal of 49% foreign investment limitation for national treatment for Mode 3.	No commitments for Mode 1. 49% foreign investment limitation for national treatment for Mode 3. Request full market access and national treatment commitments for Mode 1. Request removal of 49% foreign investment limitation for national treatment for Mode 3.	No Commitment. Request full market access and national treatment in all modes
Togo	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Tunisia	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.
Turkey	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No Commitment. Request full market access and national treatment in all modes
Ukraine	Not a WTO Member				

Mode 1, is cross border services. A commitment to allow cross-border services in information technology means that a company can provide information technology services from outside the country into the country.

Mode 2 is consumption abroad. This means that a citizen of the country is free to travel abroad to receive information technology services.

Mode 3 is commercial presence. This means that a foreign company may set up operations within the country to provide information technology services and be subject to the same rules and regulations as a company of the country itself.

Mode 4 is presence of natural persons. These commitments were generally taken horizontally across all sectors and are not contained in this chart.



International Chamber of Commerce

The world business organization

**WTO COMPUTER AND RELATED SERVICES COMMITMENTS
BY COUNTRY
Modes 1, 2 & 3**

COUNTRY	CONSULTANCY	SOFTWARE IMPLEMENTATION	DATA PROCESSING	DATA BASE	MAINTENANCE AND REPAIR
Provisional CPC Codes ³	841	842	843	844	845
W/120 Codes	1.B.a	1.B.b	1.B.c	1.B.d	1.B.e ⁴
United Kingdom	See European Communities				
United States	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments
Uruguay	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No requests necessary – Full Commitments	No Commitment. Request full market access and national treatment in all modes
Venezuela	Physical presence required in Mode 1. Request full market access and national treatment for Mode 1	Physical presence required in Mode 1. Request full market access and national treatment for Mode 1	Physical presence required in Mode 1. Request full market access and national treatment for Mode 1	Physical presence required in Mode 1. Request full market access and national treatment for Mode 1	Physical presence required in Mode 1. Request full market access and national treatment for Mode 1
Zimbabwe	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.	No Commitment. Request full market access and national treatment in all modes.

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